



State of New Hampshire
DEPARTMENT OF ENVIRONMENTAL SERVICES

6 Hazen Drive, P.O. Box 95, Concord, NH 03302-0095
(603) 271-3503 FAX (603) 271-5171



October 31, 2003

LETTER OF DEFICIENCY #WSEB 03-283
CERTIFIED MAIL 7000 0600 0023 9932 7273

Kevin Waterhouse
Waterhouse Country Store, Inc.
PMB 510/25 Indian Rock Road
Windham, NH 03087

Subject: Windham - Public Water System: Waterhouse Country Store (EPA #2548100)

Dear Mr. Waterhouse:

The records of the Department of Environmental Services (DES) show that the Waterhouse Country Store water system is classified as a public water system (PWS), as defined by RSA 485:1-a. A PWS is defined as any water system supplying 15 or more services, or 25 or more people, for 60 or more days per year. As such, the water system owner is required to submit samples to the State laboratory or a State-certified laboratory for coliform bacteria analysis in compliance with NH Admin. Rule Env-Ws 325.

DES records show that the subject water system failed to submit bacteria samples and as a result Monitoring/Reporting (M/R) violations were issued for the following months:

June 2003 and September 2003

Please note that both the June 2003 and September 2003 violations were incurred as a result of failure to submit five routine samples the month following a positive routine sample.

In view of the Monitoring/Reporting violations, DES believes the deficiencies can be corrected by taking the following actions:

By November 14, 2003, submit a water routine sample for bacteria analysis to the state laboratory, or a state-certified laboratory, in accordance with NH Admin. Rule Env-Ws 325.

Please continue to submit water samples according to the water system's Master Sampling Schedule enclosed.

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In the event compliance is not achieved within this period, DES may take further enforcement action, including issuing an order requiring the deficiencies be corrected, initiating an administrative fine proceeding and/or referring the matter to the NH Department of Justice for imposition of appropriate penalties.

Please contact Anne Bailey by phone at (603) 271-0672 or by e-mail at abailey@des.state.nh.us if you have any questions regarding this letter.

Sincerely,



COPY

Anthony P. Giunta, P.G., Administrator
Water Supply Engineering Bureau

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Enclosure: Master Sampling Schedule

cc Gretchen Rule, DES Legal Unit
 Town of Windham Health Officer
 Shannon Morin, Secondwind Systems, Inc
 EPA, Region 1
 (all w/out enclosure)